**Community Rebuilders**

An Equal Opportunity Employer

**Health Care Navigator Job Description**

Full Time Non-Exempt

**Summary**

The Health Care Navigator, under the supervision of the Program Manager, is responsible for providing Strength Based services that include connecting Veterans to VA health care benefits or community health care services. This role works with Veterans to provide case management and care coordination, health education, interdisciplinary collaboration, coordination, consultation, and administrative duties. The Health Care Navigator works closely with the Veteran’s primary care provider and members of the Veteran’s assigned interdisciplinary treatment team. The Health Care Navigator will also work with Veterans throughout the housing process and use a strengths based and holistic approach to ensure that homelessness is rare, brief, and nonrecurring.

**Essential Functions**

* Act as a liaison between the agency and the VA or community medical clinics
* Works collaboratively with the Veteran to identify and address system challenges for enhanced care coordination
* Conducts non clinical, strengths based assessments in partnership with the Veteran
* Works closely with Veterans to develop personal health-related goals
* Identifies appropriate and credible resources and support tailored to the needs and desires of the Veteran
* Conducts community service, outreach, and referrals
* Evaluates the effectiveness of resources and the referrals provided and makes appropriate modifications to ensure the provision of high-quality care and interventions
* Proactively supports the Veteran to optimize treatment interventions and outcomes
* Identify and develop natural supports, linking to voluntary supportive services which include, but are not limited to, housing, financial benefits, and transportation
* Provide education on available options for managing health and wellness
* Develop relationships with community leaders, VA staff, and other referral networks
* Facilitate supportive service activities for participants that promote achievement of goals and objectives, utilizing the strength-based housing plan
* Assess Veteran’s housing status and determine eligibility for program and service needs
* Assist participants in locating, securing and maintaining housing of their choice through the strength based model and guidelines
* Facilitate group events, trainings and consulting
* Participate in on-call rotation as needed

**Required Qualifications & Experience**

* Bachelor’s degree in related field or 3 years of related experience in health care or social services area of practice
* Ability to interact with people of a diverse background
* Strong communication skills both written and verbal
* Strong organizational skills and attention to detail
* Valid Driver’s License

**Preferred Qualifications & Experience**

* Master’s degree in social work or equivalent education and experience is preferred
* Experience in non-profit organization
* Candidates with military experience are encouraged to apply